



QUESTIONS?

We have answers!

GENERAL INFO

Who is the TS Ensemble?

The T.S. Ensemble is an eight-piece group consisting of male and female vocalists, trumpet, flugelhorn, sax, keyboards/synthesizers, guitar, bass and percussion. We have been catering to parties as "musical hosts" for over 42 years. We have cultivated a wonderful reputation over the years with banquet facility personnel and other wedding professionals. Along with our vast experience as "Masters of Ceremonies", we create an atmosphere that is energized and upbeat throughout your event with all of the guests engaged and entertained throughout all the formalities. A list of professional references is available upon request.

Can we come see the band?

Hear us at a local club (see our website event page for details), or we will arrange for you to see/hear us at an event similar to your own.

Check out our social media also for daily updates on where you can see us next! See our video link pasted below to get a taste of TSE!

https://www.youtube.com/watch?v=knFAsv_6om0

How do I get more information about the band?

Visit our website tsensemble.com or a simple phone call to Al Santoro @ (518)506-5960 or (518)456-0099. We are also available by email (info@tsensemble.com). We will be happy to discuss date availability and forward you our promotional packet via email. Make sure to keep up to date on our social media platforms!





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BOOKING AND PRICING

What items determine the price I pay for my event?

The base price the T.S. Ensemble charges varies for different types of events (Weddings, Corporate Parties, etc.) Our basic package for cocktail hour/reception is 5 hours. There is an additional fee for ceremonial music.

Is the TS Ensemble email packet information the same musicians that will perform at your Wedding or event?

The TS Ensemble members listed within this packet, will be the same musicians that will perform at your event.

Last-minute details

The week of your wedding reception/ function, we will contact you to review the information you have given us on your information sheet. At this time we can discuss any last-minute details or changes. However, we encourage you to contact us at any time prior to this regarding any thoughts, ideas or questions you have for your special event.

How do I find out if the band is available for my event?

Check out our event calendar on our website to see our availability. For a fast response, call Al Santoro @ 518-506-5960 or (518)456-0099, We are also available by email (alsantoro2@gmail.com) to inquire about date availability.

Will the band that you hire learn additional songs that you request?

The TS Ensemble will learn special songs requested by you. We would appreciate 3 months notice. All new songs to be learned must have sheet music emailed to us.

How do I guarantee my date?

We book all of our engagements on a first come, first serve basis. A signed contract and deposit returned to us is your guarantee.



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Optional Musical Offerings

The musicians of the T.S. Ensemble are versatile and experienced from ceremony to cocktail hour, and from classical music to Jazz. We offer something for everyone.

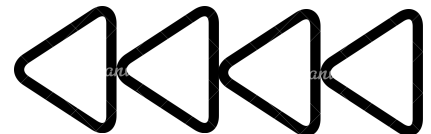
Optional Overtime

The duration of playtime normally equates to around 5 hours. Overtime for your event/reception may be available depending on the availability of the banquet facility. Please feel free to check with us should this be a consideration.



What if I need to change the time of my reception/event?

Small changes usually present no problem, and we can in most cases accommodate requests. However, a major time or date change may not be possible due to another booking later that day. To avoid potential conflicts, we suggest that you confirm the starting times of all aspects of your event with all parties involved before returning your signed contract to us. Please remember once your contract has been signed, ANY CHANGES TO THE CONTRACT MUST BE IN WRITING.



What time does the band arrive for setup at the function?

The T.S Ensemble is always in place before your guests are admitted to the room. Setup begins 1.5 hours prior to the event, unless alternate arrangements have been made.



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AT YOUR EVENT

How many breaks does the band take?

We take great pride and make every effort to take our breaks at the “right time” during your event. Typically, the first break occurs when the main entrée begins. Generally, we take one additional short break unless your event dictates otherwise. (i.e. Presentation of Viennese table, guest speakers, etc...)



Do we DJ through intermissions?

YES! The TS Ensemble will have Spotify streaming on stage. We like to keep our crowd up and moving on our break with unlimited tunes.

Before Dinner

The TS Ensemble provides music from the beginning of the reception until the main course is served. Often, and with the coordination of the banquet manager, we perform a short 15 to 20 minute dance set just prior to the main entree. This creates excitement and gets the party “up.” Once the main course is served, we typically break for dinner and provide streamed music.

How does the TS Ensemble dress?

The TS Ensemble unless directed otherwise, will always wear classic, sharp suits, with the female vocalist dressed in evening apparel

Who selects the songs for our event?

Our extensive song list (provided with our information packet and updated online monthly) is your guide to your song selection.

We invite you to highlight songs of importance to you and to also cross out those that are not desired.



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What is our CONTINUOUS PACKAGE?

This is our newly offered optional package. Our Band and DJ are on stage throughout the evening and there are two separate setups. The Band and DJ will alternate throughout the evening playing a wide range of music for all ages. Check with us for pricing on this package.



Is it okay for a guest to sit in?

The TS Ensemble takes great pride in creating a family atmosphere at our functions. Musicians are welcomed to sit in but we do ask you to make arrangements before the function.

Does the band that you hire have the personality to handle the master of ceremonies at your function?

In coordination with the banquet manager, the T.S. Ensemble performs the role of "Master of Ceremonies." Beginning with the Introductions we keep the flow of your special event moving forward from one moment to the next. We ask that you fill out an Event Information Sheet. This provides us with names and details specific to your event. This enables us to customize your event to suit you.

Please return the Event Information Sheet with your contract, but no later than 8 weeks prior to your wedding reception/event.

Still have questions? Don't hesitate to ask! Call Al Santoro (518)506-5960, or (518)456-0099: We are also available by email at info@tsensemble.com